



CNEWA - Pontifical Mission

the papal agency for Middle East relief and development

P.O. Box 6495, Amman 11118, Jordan • Tel.: +962 (6) 464-9240, Fax: +962 (6) 464-9282 • pm.amman@pontificalmission.jo

Funding Proposal to Caritas Committee, OESSH Netherland

Project title: Mother of Mercy Clinic for Medicines and Medical Supplies

Project ID: M1001/21/1

Applicant Name: CNEWA/Pontifical Mission

Postal and e-mail addresses: P.O. Box 6495, Amman 11118 – Jordan

pm.amman@pontificalmission.jo

Tel. 962 6 4649-240

Fax. 962 6 4649-282

Task and position: Ra'ed A. Bahou, Regional Director

Description:

CNEWA initiated this program since the establishment of the clinic floor within the buildings of the Latin Patriarchate school in 1982, at its' beginning, it was managed by the Franciscan Missionaries of the Divine Motherhood.

In the year 2000, CNEWA invited the Dominican Sisters of St. Catherine of Sienna, who came from Mosul to run the Clinic in 2001. The three sisters are well educated, and have many years of experience. Currently, one of them is the Sister in Charge, and the youngest sister, who continues her Doctorate study at the Jordanian University, also works at the clinic. The third sister is a nurse, in addition to eight specialized employees, three of them have been working for the clinic since 1988.

Mother of Mercy Clinic is one of the most qualified pre and postnatal clinics in the city of Zerqa, its location in the poverty-stricken city of Zerqa, near refugee's camps added more pressure to its already challenging situation.

The main objective is to continue providing quality services in an atmosphere of empathy, compassionate and generosity in care to all patients living in Zerqa and the surrounding areas, even for those who are in need and are coming from other governorates.

Clinic services are very necessary, as the clinic is providing protective, diagnostic, therapeutic, and educational services, improves the health status, promotes the human development of those poor women and girls who are playing a leading role in the life of their families and surrounding society. They also serve all without distinction of race, religion, or nationality, they receive and treat Iraqis, Syrians, Palestinian refugees, and other nationalities like Bangladesh, Chechen, Pakistani, in addition to few Egyptian workers. Those people are receiving this quality services, which they can't find in any other places in Jordan for only very few Jordanian dinars or even for free, taking into consideration the consequences of the COVID-19 Pandemic, which deteriorated the financial situation of those people, that makes the Clinic's services more valuable to them.

At the Clinic floor, each station has several activities to accomplish and all stations' activities together are planned to achieve the objectives:

1) Above all the clinic will continue taking precaution measures to avoid Corona virus, including guiding patients and guide them to several steps like; keep hands clean, wash them with soap and water, wear gloves and facemask... Also, sterilize the clinic all the time in an appropriate way.



- 2) The reception area, they arrange the patients files (both paper & digital ones), document all patients' data, arranging their visitation schedule, and be able to deal with clinic clients in a professional manner. The reception also performs the function of a call center operator (receives and make calls and convey messages between individuals and offices within the clinic and between the clinic and its clients).
- 3) The preparation room, they prepare patients for the physical examination by taking measuring weight, height, and body temperature... take note of any vital signs that also documented in the patients file along with the general medical and surgical history. The two nurses also participate in the health education of patients, provide them with vital information and instructions, and advise them of what to do to manage their health conditions and issues.
- 4) The Laboratory: they provide the routine and urgent tests, and for the more complicated, and other needed tests, patients are referred to outside labs.
- 5) The dressing room, they carry out all procedures such as: sutures, cauterization, P.V., injection, nebulizer, burn dressing. In the same room and during the aforementioned procedures, health education of patients is also performed through educating patients and their families on diseases and how to cope or prevent, and the right hygiene techniques.
- 6) The vaccination room, the clinic offers vaccinations as per WHO plan, and the Jordan Ministry of Health. The nurse also provides vaccination programs for schoolchildren, and pregnant women, and advices mothers on how to handle their babies and the appropriate behavior during illnesses.
- 7) The general practitioners rooms, there are two general physicians, male and female doctors, who are responsible for reviewing patients' medical histories and performing the general examination to diagnose and administer suitable treatments. The general physicians also provide regular antenatal and early childhood care, in addition to annual full examination of school students at the Latin school. Educating patients is also part of what physicians do especially on health conditions related to mother and child, and the most common diseases. This process takes place at fully equipped rooms, including good ultrasounds to providing additional diagnostic tool for male, female, young children and adults alike.
- 8) The pharmacy provides different multiple types of medications that serves the largest category of patients. The highly needed medications are always available. The clinic purchase the drugs from well- known medical stores and companies at wholesale prices and sells them at prices lower than retail prices.
- 9) Finally, at the Psychosocial counseling room, a specialized social worker provides patients or clients with psychosocial services and diagnoses of behavioral issues at either school or home. The clinic over the years and through the possession of the necessary communication skills developed strong ties and relations with clients and gained their trust. The clinic addresses behavioral issues of clients by providing counseling one to one through multiple sessions that are agreed with clients and according to the severity of the issue or case. This is in addition to lecturing the community on behavioral issues that might be of interest to everyone.

Beneficiaries are pregnant women, mothers, babies and children, in addition to Iraqi and Syrian refugees from those who are less fortunate and poorest in the society.

The clinic plans to replace the old medical equipment and devices, in addition to its need for other devices to use in other sections, like the need for another electronic blood pressure and weight scale. The priority is to purchase the Ultra-sound device, as the two devices at the practitioners' rooms have been used for over eight years, and one of them is already needs regular repairs and maintenance.



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Therefore, the table down below shows the needed medical equipment and tools, which can be purchased within two years:

	Devices	Quantity	Price/ unit US\$	Total Price US\$
Year 2021				
1-	Ultra Sound Device – 4 D	1	31,073.00	31,073.00
2-	Medical Examinations Couch	2	287.00	574.00
3-	Oxygen Cylinder	2	270.00	540.00
Year 2022				
1-	Medical Examinations Couch	2		
2-	Ultra Sound Device – 4 D	1		
3-	Electronic Blood Pressure Device	1		
4-	Weight Scale	1		
5-	Otoscope Device	1		
6-	Complete Blood Count Device	1		
Total for 2021				32,187.00

Full information regarding our Bank Account:

Arab Jordan Investment Bank (AJIB)

P.O. Box 925286

Amman 11190, Jordan

Tel: +962 (06) 551 8090

Fax: +962 (06) 551 8085 / 551 8075

www.ajib.com

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